Urgent safety information
Catalogue-Update

mesalvo
real-life applications

Manufacturer

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Freiburg, 13.09.2024

Addressee:

Customers with a KnowledgeMed update between 14 August and 11 September 2024 who have used the drug 'Piperacillin/Tazobactam Kabi 4g/0.5g powder for solution for infusion', MID 167094, in a weight-based prescription template are affected.

Identification of the medical devices concerned:

MEONA Release V

Description of the problem including the identified cause:

As part of a customer report, we were informed that under the conditions described below, a misleading display may occur in the patient curve when prescribing a medicine.
Customers with a KnowledgeMed update between 14 August and 11 September 2024 who used the preparation 'Piperacillin/Tazobactam Kabi 4g/0.5g powder for solution for infusion', MID 167094, in a weight-based prescription template are affected.

If the old dosage equivalent 'Piperacillin 4000mg' was used in this prescription template and a KnowledgeMed update was carried out during the period described, the 4000mg strength of the selected equivalent may be written in the line header instead of the correctly calculated weight-based dose, which could lead to confusion and a possible overdose.

The reason for this is an incorrect data record in the dose equivalents administered by Meona medication databases. A check of the database revealed no further evidence of incorrect entries.

What actions are to be taken by the addressee?
We ask all affected customers to install the corrected KnowledgeMed update 2024-09-11 and then check the prescription templates for the affected preparation for correctness. However, it is not necessary to update the Meona software via a service pack.
Please contact our support team if you notice any anomalies.

Passing on the information described here:

Please ensure in your organisation that all users of the above-mentioned products and other persons to be informed are aware of this Urgent Safety Information. If you have supplied the products to third parties, please forward a copy of this information or inform the contact person listed below.
Please keep this information at least until the action has been completed.
The Federal Institute for Drugs and Medical Devices has received a copy of this 'Urgent Safety Information'.

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Unterschrift

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