## Urgent safety information Catalogue-Update





#### Manufacturer

Mesalvo Freiburg GmbH Heinrich-von Stephan-Straße 25 79100 Freiburg

Tel: +49 761 2928990

Freiburg, 13.09.2024

#### Addressee:

Customers with a KnowledgeMed update between 14 August and 11 September 2024 who have used the drug 'Piperacillin/Tazobactam Kabi 4g/0.5g powder for solution for infusion', MID 167094, in a weight-based prescription template are affected.

#### Identification of the medical devices concerned:

MEONA Release V

#### Description of the problem including the identified cause:

As part of a customer report, we were informed that under the conditions described below, a misleading display may occur in the patient curve when prescribing a medicine.

Customers with a KnowledgeMed update between 14 August and 11 September 2024 who used the preparation 'Piperacillin/Tazobactam Kabi 4g/0.5g powder for solution for infusion', MID 167094, in a weight-based prescription template are affected.

If the old dosage equivalent 'Piperacillin 4000mg' was used in this prescription template and a KnowledgeMed update was carried out during the period described, the 4000mg strength of the selected equivalent may be written in the line header instead of the correctly calculated weight-based dose, which could lead to confusion and a possible overdose.

The reason for this is an incorrect data record in the dose equivalents administered by Meona medication databases. A check of the database revealed no further evidence of incorrect entries.

#### What actions are to be taken by the addressee?

We ask all affected customers to install the corrected KnowledgeMed update 2024-09-11 and then check the prescription templates for the affected preparation for correctness. However, it is not necessary to update the Meona software via a service pack.

Please contact our support team if you notice any anomalies.

#### Passing on the information described here:

Please ensure in your organisation that all users of the above-mentioned products and other persons to be informed are aware of this Urgent Safety Information. If you have supplied the products to third parties, please forward a copy of this information or inform the contact person listed below.

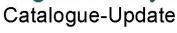
Please keep this information at least until the action has been completed.

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### Urgent safety information

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#### Contact person:

William Oliver PRRC/CCO

+49 761 2928990

PD Dr. Matthias Wuttke Stv. PRRC/CIO

+49 761 2928990

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